

The Evergreen Bulletin

VISION STATEMENT

To promote the contribution of the health information management professional and the Washington State Health Information Management Association by ensuring the protection, integrity and quality of health-care information.

MAY 2011



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President's Message

By: **Sheila Green-Shook, RHIA**
WSHIMA President 2010 - 2011

We had a great 2011 Annual meeting at the Davenport in Spokane, WA May 11th - 13th! Many thanks to the wonderful job of the Annual Program Committee members: Marci Vanderbosch, Chair, Linda Sharpe, Kathy Martin, and Joyce Duffy. Kudos to the Education Committee who worked with the Coding/Data Quality Committee to create great educational tracks: Kathy Peterson, Jackie LaRue, Marci Vanderbosch, and me. The Silent Auction has grown each year with the number of attendees and donations of items. All proceeds goes towards funding scholarships for HIM students as well as our members. This year was bigger and better than before thanks to the hard work of Susan Ishiwaka and DeeDee Adams, and thanks to all of you who donated items – we couldn't have done it without you!

A big note of thanks for our corporate partners – their financial support truly helps us provide a quality conference to our membership at the lowest possible rate.

Congratulations to those who received awards—they were well deserved:

Professional Development Award. The Professional Development Award is available to assist AHIMA credentialed health information management professionals in the State of Washington to further their HIM careers. This year there were two recipients:

- Raelynn Phillip
- Kim Lee

President's Award. The President's award is presented to those individuals, through her or his efforts or examples as an outstanding volunteer, has been an inspiration to those who know them and has advanced the association's goals. This year there were two recipients:

- Marci Vanderbosch, RHIT
- DeeDee Adams, RHIT

Distinguished Member Award. This award goes to an individual who is nominated by a fellow AHIMA member and is approved by the Board for outstanding contribution to the promotion of the HIM professional. This year there was one recipient:

- Carol Quinsey RHIA, CHPS

Next year's annual meeting will be at Sea-Tac Marriott, April 19-21, 2012. Mark your calendars.

WSHIMA Directors' Report

Susan Ishikawa, Second Year Director
DeeDee Adams, First Year Director

Scholarships and Awards

Congratulations to the recipients of 2011 Sister Peter Olivaint Scholarships!

WSHIMA wants to thank all the students who applied for the Sister Peter Olivaint Scholarship. We received a high volume of qualified students; we only regret there weren't additional funds available to support more scholarships.

This year, we made changes to the scholarship criteria: Scholarships are no longer awarded one per school or selected by faculty, but rather four scholarships were awarded to the four most deserving students who may be enrolled in an accredited program in WA or another state via distance learning.

Each student submitted an article about the impact the scholarship would have on their educational or professional goals. Congratulations to the following students: Diane Lepsig, Elizabeth Allen, Mandy Ferrell, and Michael McMullen.

Diane Lepsig (University of Toledo, Ohio):

As one of the recipients of the Sister Peter Olivaint Scholarships, I would like to share with the WSHIMA community the financial benefit this scholarship provides me. I have had a long career in telecommunications; wanted to make a meaningful career change and chose Health Information Management. This summer, I will be taking my last two distance learning classes to earn a Post-baccalaureate Health Information Administrative Certificate; the last two classes include Informatics and Professional Practice Experience.

Living in the smaller rural community of Cle Elum, I was searching for a project that would apply my education to the real world. Since receiving the award, I have been invited to perform my professional experience at Planned Parenthood of the Great Northwest, a multi-state provider of healthcare for women and men headquartered in Seattle. The project will analyze and report the pre- and post-EMR go live productivity between clinic visits and clinician hours for a sampling of clinical sites within multiple states. The scholarship funds will defray the rising costs for gasoline to commute to Seattle as the project requires as well as my final tuition costs. I sincerely thank the WSHIMA community and Scholarship Committee for making my last semester financial commitment more affordable.

Elizabeth (Libby) Allen (Shoreline Community College):

I would like to extend a heartfelt "thank you!" to WSHIMA for so generously awarding me one of the 2011 Sister Peter Olivaint Scholarships. After spending the last eleven years as a self-employed medical forms designer, I began to see a change in demand for printed forms as electronic medical records came into use. Three years ago, I began researching a change in careers and discovered Health Information Management, which seemed like a perfect fit for me based on my interests and past experience. I decided to pursue an RHIT degree at Shoreline Community College.

I am now nearing completion of the RHIT program and will graduate this spring. Some of this award will help me finance the remainder of my degree coursework there. In addition, it will be used for supplemental materials as I prepare for the national certification exam and with ICD-10 just around the corner I want to take more courses to strengthen my knowledge base for that transition. I am very grateful for the financial assistance to help me pursue these goals. I am also very excited to begin my new career and look forward to becoming a contributing member of the Health Information Management community.

WSHIMA Directors' Report, Cont'd

Mandy Ferrell (Tacoma Community College):

I am thrilled to receive the Sister Peter Olivaint Scholarship, and I feel honored to be one of the four selected recipients. This scholarship is going to help me reach my goal of completing the E-HIM Certificate Program at Tacoma Community College, along with the degree program for Health Information Management (HIM). Furthermore, I think with hard work and determination anyone can achieve their goals. A special thanks to you, WSHIMA, for helping make my goals for my education possible.

Mike McMullen (Shoreline Community College):

Today I received an email saying that I had been chosen as one of the recipients for the Sister Peter Olivaint Scholarships. I sincerely am honored by this award and am grateful for it. I am going to use the scholarship money to apply for the RHIT exam, which I will take in the Spring. You can be sure that I will study very hard for that test. I am looking forward to spending many years in the Health Information Management field!

Congratulations to Kimberly Lee and Raelynn Phillips, recipients of the 2011 Professional Development Scholarships. This scholarship is awarded yearly to give qualified, credentialed members in good standing the opportunity to pursue professional development, i.e. attend HIM or related professional development conference, pursue specialized credentialing training, participate in higher education/academic work or other professional development activities. Kim will use the award to defray the costs incurred to attend the AHIMA Academy for ICD-10-CM/PCS. Raelynn intends to use the award in pursuing higher education.

Congratulations to Felix Nwane, graduate of the University of Washington and the recipient of the May 2011 Certification Exam Reimbursement Award.

2011 WSHIMA Wine Tasting Event and Silent Auction

The wine tasting event and silent auction held on May 12, 2011 at the Davenport Hotel in Spokane was a great success, not to mention fun for everyone who attended. We all had the great pleasure of listening to Susan Helbig sing Summertime. Thanks Susan!

We raised about \$2,600.00 for the scholarship and awards program for next year. **Thank you to everyone who donated items:** Amy Bledsoe, Darla Marshman / Amphion Medical Solutions, Melanie Endicott, Camelia Scheidegger, Tacoma Community College, Raelynn Phillips, SHIMA Board, Shelly Cox / Beacon Community of the Inland NW, Kim Christensen, Alan Ishikawa, Susan Ishikawa, Travis Ishikawa, Jennifer Ishikawa, Bill Thieleman, Jeff Adams, TAHIMA Board, Reimbursement Management Consultants, Joyce Duffy, Jewels by Julie, Sheila Green-Shook, Kathy Martin, Kim Christensen, KP Compliance Solutions, Peggi Tejada, DeeDee Adams, Oslo Spa, INHIMA Board, David Veesart, and Carol Quinsey.

We are looking forward to next year's auction! This is your opportunity to help support the WSHIMA scholarships and awards. Many thanks!!

CAROL QUINSEY HONORED AS WSHIMA DISTINGUISHED MEMBER

On May 12, Carol Quinsey, RHIA, CHPS, was named a Distinguished Member of the Washington State Health Information Management Association at the 2011 Annual Meeting held at the Davenport Hotel in Spokane.

The nomination indicated that Carol truly exemplifies the professional pillars and character traits for which the designation of Distinguished Member is meant to recognize. Besides being the quintessential HIM professional, she is also generous, caring, thoughtful, and indeed, wise. She is often the first person a colleague or friend will turn to for ideas, advice, opinion, an ear, or a shoulder.

A long and varied history in Health Information Management includes having served as an AHIMA Professional Practice manager, a distinctive position in AHIMA, with staff carefully selected from among HIM's best and brightest. In addition, Carol has a long history of volunteerism and leadership which must be recognized, most especially the distinction of being one of only two members of WSHIMA thus far to serve as president of the association for two terms, 1989-1990 and 2007-2008.

Carol has always demonstrated a high regard for education and the nurturing of next generations of HIM professionals. She has done so by serving as a clinical site coordinator for school and capstone projects as well as mentoring students. Carol espouses the principle of continuing education as demonstrated by the achievement of her certification in Healthcare Privacy and Security in 2004 and a Certificate in Healthcare Informatics from the College of Saint Scholastica in 2005. She expects to complete all requirements for a master's degree in Health Care Informatics from that institution in June 2011. For anyone who works with Carol, it is easy to see why so many WSHIMA members consider Carol Quinsey a distinguished member of the association and HIM profession.

Congratulations

Congratulations



Take This Job and LOVE It...

By
Marci Vanderbosch

Save The Date!

The 2011 WSHIMA Annual Meeting has come to a close and now it's time to take to the information that you've learned and put it into practice.

Topics included ICD-10, demystifying data analysis, health informatics, the VA experience, choosing the right principal diagnosis, ARRA, Meaningful Use, EHR triumphs and challenges, the Beacon project, delving into the gray areas of professional fee coding and we were challenged to lead from where we are.

Thank you to the Annual Meeting Planning Committee: Joyce Duffy, Kathy Martin, Linda Sharpe, Marci Vanderbosch and the Education Committee: Jackie LaRue, Kathy Peterson and Sheila Green-Shook for all of their planning!

Save the date...April 19-21, 2012 for the 2012 WSHIMA Annual Meeting being held at the SeaTac Marriott in Seattle!



Delegates Report on 2011 Winter Team Talks

By

Bill Thielman

Second Year Delegate

This year, I had the opportunity to experience the 2011 Winter Team Talks held in Washington, DC on March 28 while comfortably set up at my dining room table, wearing comfortable clothes and slippers. Virtual attendance was pretty amazing; the connection was uninterrupted for eight hours, with high quality audio and visual streaming. The one drawback was that the meeting started at 8:30AM.....Eastern Time...and so I was “up and at ‘em” at 5:00AM....Pacific Time...to make sure I was logged on with pen, note pad, handouts, and coffee at the ready.

First order of business was a review of 2010 board accomplishments which were many, including establishment of the Affiliate Coordinating Council which serves as a high level collaborative for strategic alignment, mutual leveraging, and information sharing with other organizations. Also discussed was AR-RA Bold, a project to take advantage of historic opportunities for AHIMA to position itself and members as HIM leaders, experts and influencers.

Board members then talked about the HIM Core Model and how it has already assisted in providing clarity around the complex task of prioritizing AHIMA’s opportunities and resources. Also, delegates heard about the work on expanding the AHIMA Mission Statement to address global impact and work on the Vision Statement to include Health Informatics.

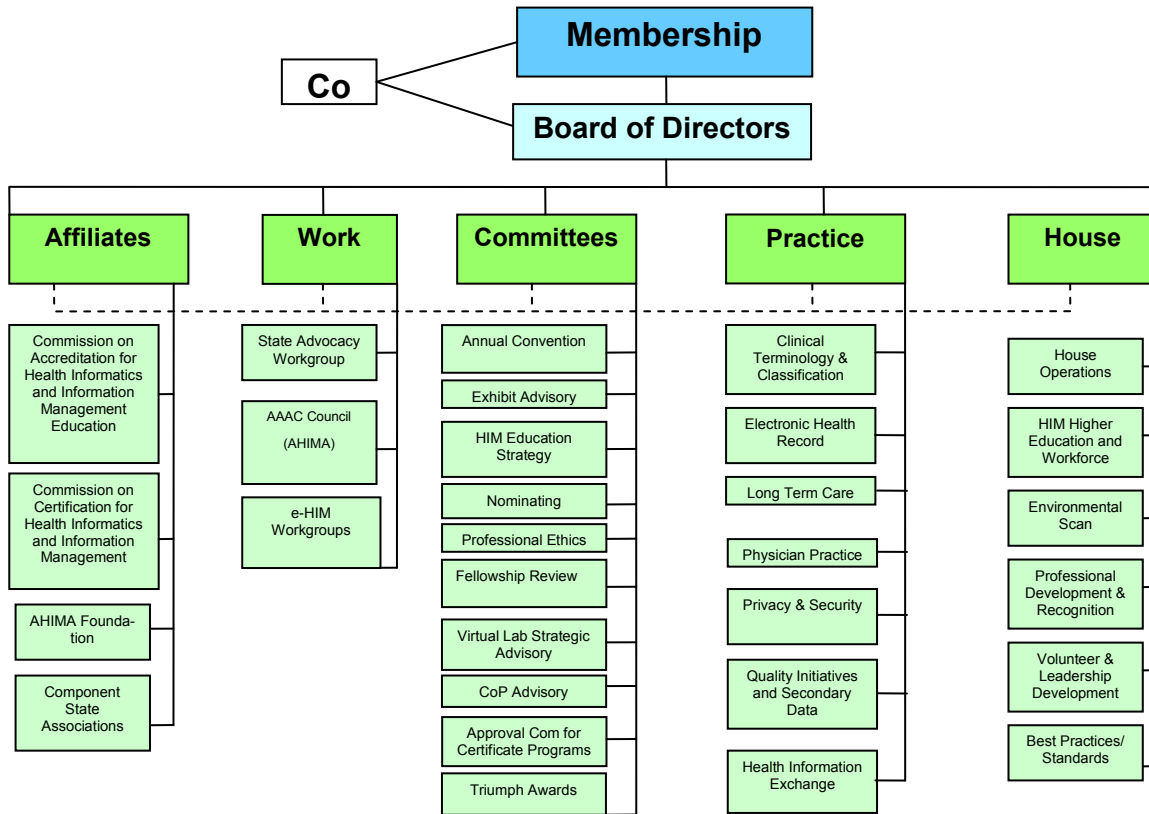
Patty Sheridan Thierry, AHIMA President-elect, talked about increasing AHIMA’s and the HIM profession’s presence in the industry by focusing on leadership and how HIM contributes to key healthcare issues. Linking Clinical Documentation and Data Integrity to ICD-10, EMRs, and Meaningful Use was but one example.

Alan Dowling, Executive Vice President, spoke of how we are at a major transition point in American health care and how AHIMA is bringing an increased understanding of HIM roles and values to public awareness. He talked about board activities to get at the heart of HIM, to be able to describe it when we, as members, all have different ideas about what it is. From that work, white papers and other content are being developed that will serve as a foundation for advertising, promotion and other tools.

Included here is a very useful organizational chart of AHIMA. It shows the association’s affiliates, work groups, board committees, practice councils and the House of Delegates.

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Delegates Report on 2011 Winter Team Talks, cont'd



Valerie Watslaf described a new board committee, Professional Practice and Agility. It will manage strategic direction and oversight of professional resources, in particular focusing on Clinical Documentation, Expanding the core model to embrace Health Informatics, ICD-10, Workforce professional development and HIM education strategies.

Dianne Brown discussed the Member Services team that monitors member satisfaction, recruitment/retention, and CSA leadership alignment. They have revised a number of policies and procedures, developed an AHIMA Leadership Academy webinar series, established long term member strategies, and a variety of other accomplishments.

Beth Just reported for the Finance Committee indicating that the Reserve and Spending policy was updated to avoid missing revenue opportunities, a new audit firm was selected, and the format of financial statements was refined to reflect key performance indicators and triggers for contingency planning.

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Delegates Report on 2011 Winter Team Talks, Cont'd

Cassi Birnbaum represented the Advocacy and Alliance Committee and reported on advocacy activities at both national and state levels, with attention focused on ARRA and also activities at the international level. State Advocacy Workgroup (SAW) is stimulating CSA advocacy activities related to health information exchanges, regional exchange centers, workforce initiatives and confidentiality, exchanges, regional exchange centers, workforce initiatives and confidentiality and security refinements. Also SAW has developed a state Hill Day model to help CSAs implement grass roots activities in their own states.

Sandy Fuller talked about recent upgrades to the Communities of Practice including bigger buttons, expanded preference options, a Member Search, as well as user guides such as videos, PDFs, and FAQs. She described new continuing education requirements for ICD-10, indicating that RHITs and RHIAs will need to complete at least six CEUs of ICD-10 training between 2011 and 2013 with additional requirements for certified coders to as many as eighteen hours. HITECH practice brief updates are in place on topics such as mapping data, HIE management and data quality. There are also new tool kits for documentation management, government audits and transcription.

Tracy D'Errico from New York was voted onto the Triumph Award Committee to represent delegates in the award selection process. After that, House Teams reported out on activities starting with House Operations Team highlighting delegate training events, performance measures and the HoD business meeting agenda. Higher Education and Workforce completed a Clinical Practice Sites/PPE Guide, version II and the Environmental Scan Team, co-chaired by yours truly, completed the 2010 scan and delivered a webinar training for CSAs on how to engage members in the scan process. Also the team's suggestion of AHIMA holding a WebEx contract that would serve all CSAs has been adopted by AHIMA and will be made available soon. Professional Development created materials addressing how credentialed HIM professionals deliver value. Volunteer and Leadership Development created the Leadership Academy and a CourseShare learning module on volunteerism while Best Practices/Standards served as a review group for proposed resolutions, HIM practice guidance, and AHIMA's Code of Ethics.

Thomas Hiatt of SNR Denton, legal counsel for AHIMA, reported on the complexities of updating of AHIMA by-laws indicating the board is seeking to identify and integrate best governance practices that will allow AHIMA to excel and be flexible while minimizing legal risks and complying with applicable laws. Revisions will clarify directors' fiduciary duties, liability and indemnification for delegates, and technically clarify roles of delegates, board and staff.

The last major topic of the day was a review of HIM leadership in action including a review of stages and milestones as well as a discussion of AHIMA health information exchange activities. AHIMA regional extension centers focused activities include journal articles for May, a practice brief, establishment of a HIE SWAT team, a HIMSS/AHIMA collaborative white paper on privacy and security as it relates to HIEs, and ONC strategy for resolution of policy and legal requirements across state lines.

Jill Burrington-Brown, AHIMA Director from Washington State, reported on the activities of the Privacy and Security Tiger Team (one of seven HIT Policy).

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Delegates Report on 2011 Winter Team Talks, Cont'd

available on the ONC website at www.healthit.hhs.gov. Also discussed were Fair Information Practices for a nationwide Privacy and Security framework. The principles are expected to guide the actions of all health care-related persons and entities that participate in a network for the purpose of electronic exchange of individually identifiable health information.

AHIMA goals related to ICD-10 transition were reported out, including leading the industry in I-10 education, enabling successful implementation, and improving the quality of healthcare data while augmenting AHIMA reputation and resources. Also discussed were AHIMA's integrated approach, national policy and influence plans, communication plans and ICD-10 resources.

Your WSHIMA delegates are now organizing for Summer Team Talks and Leadership Conference in Chicago, July 15 through 17. Members can access Winter Team Talks materials at ahima.org; simply go to the Communities of Practice and search on 2011 Winter Team Talks.



Using database to teach the EHR fundamentals

By

Kathleen Peterson, MS, RHIA, CSS

Conceptualizing the MS Access relational database as the foundation for health care databases used in health care information systems provides a way to instruct HIM students in understanding the electronic health record and its integration with information systems.

“Seasoned” HIM professionals have seen the evolution from paper to electronic health records firsthand. They worked with index cards or simple computer programs to formulate the master patient index. They understand the need for patient identification on each form in the clinical record. They can speak to the clinical documentation requirements of accrediting bodies and regulatory authorities. They worked with information technology specialists to take content of the paper form and adapt it to a computer screen to collect data electronically. When the HIM professional relates the process to an HIM student, the student seems to get lost in the detail.

The HIM student, however, has worked with computers for a great portion of his/her personal and/or work life. They have proficiency with, or at least exposure to, spreadsheet and database applications. To explain the various health information systems used in the acute care hospital setting in terms of relational databases seems to be a concept that HIM students will understand. Working with Microsoft Access, a student will learn how to store data in one or more tables. A table consists of a record, which is likened to data stored on a paper index card (similar to the master patient index card). Each patient has an individual record in the table.

One of the data elements stored for each patient in the master patient index database is the attending physician assigned for the episode of care. The information on attending physicians can be stored in a separate table linking information from the attending physician’s name in the master patient index to detailed physician information in an attending physician table. This is a relational database model that is used in health information systems. Students can practice creating a similar relational database which will help them understand the significance of databases in health care information systems.

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Using database to teach the EHR fundamentals, Cont'd

By sharpening my skills on relational databases through a series of courses on how to work in MS Access, I have more tools to design practical exercises for use by students so they may understand the relational database model used in health information systems. I am grateful to the WSHIMA Board and my fellow WSHIMA members for awarding me the Professional Development Grant in 2010 to make possible this training. In addition I was able to train on MS Excel advanced concepts and MS Project; I will now formulate more student assignments to keep technology in the forefront of HIM education. HIM professionals appreciate the ever-changing healthcare environment and are committed to keeping current in health information systems technology. Continuing education is a cornerstone of the HIM profession and I encourage other WSHIMA members to consider applying for a professional development grant.



WHAT YOU NEED TO KNOW ABOUT CEUS AND ID-10

Reminder

It is not too early to begin educating yourself about ICD-10-CM/PCS, scheduled to be implemented in the United States October 1, 2013. AHIMA has committed to providing assurance to healthcare industry stakeholders that AHIMA Certified Professionals possess the knowledge, skills, and abilities related to ICD-10-CM/PCS corresponding to each AHIMA credential. To this commitment **AHIMA is REQUIRING baseline educational experiences and training specific to ID-10-CM/PCS as part of the CEU requirements for every person holding AHIMA certification.** Specific requirements are as follows:

- * CHPS - 1 CEU
- * CHDA - 6 CEUs
- * RHIT - 6 CEUs
- * RHIA - 6 CEUs
- * CCS-P - 12 CEUs
- * CCS - 18 CEUs
- * CCA - 18 CEUs

(6 CEUs are generally equivalent to one day of training. An explanation of this is provided in the FAQ section of the document attached to this e mail.)

CEUs should be tailored to the specific needs of individual job roles. For example, an RHIT who performs coding as a large percentage of the daily routine is encouraged to follow the requirements set forth for those holding specialized coding credentials. An RHIT who does not perform coding as part of the daily routine may need only an awareness of ICD-10-CM/PCS that includes the general structure of the system and potential impacts to workflow processes to prepare and implement the systems.





Those holding more than one AHIMA credential must report **only** the higher number of CEUs noted above when reporting CEUs for their individual two year reporting cycle. ICD-10-CM/PCS specific CEUs during the period of January 1, 2011 through December 31, 2013.

WSHIMA is committed to providing educational opportunities that can assist our members to meet these educational requirements. There will be additional educational sessions announced as planning progresses.





CALENDAR OF EVENTS

May 2011	
May 23-25, 2011	AHIMA Academy for ICD-10-CM/PCS: Building Expert Trainers in Diagnosis and Procedure Coding Coeur d'Alene, ID
June 2011	
June 18, 2011 8:30 AM – 11 AM	SHIMA Annual Meeting "An Eye for ICD-10" Valley Medical Center
April 2012	
April 19-21, 2012	2012 WSHIMA Annual Meeting Marriott Seattle Airport

MISSION

-  A code of ethical health information management practices
-  The public's right and high-quality health information
-  The celebration and promotion of diversity
-  Innovation and leadership in advancing health information management practices and standards worldwide

VALUES

-  Advocates public policy that advances HIM practice
-  Provides career, professional development and practice resources
-  Facilitates achievement of standards and provides education opportunities
-  Facilitates member communication



BOARD MEMBERS

- WSHIMA President* **Sheila Green-Shook**
- President Elect* **Terry Long**
- Past President* **Marci Vanderbosch**
- Secretary* **Julie Bajer**
- Treasurer* **Jean Carman**
- 2nd Year Director* **Susan Ishikawa**
- 1st Year Director* **DeeDee Adams**
- Chief Delegate* **Julie Hatch**
- 2nd Year Delegate* **Bill Thieleman**
- 1st Year Delegate* **Rhonda Kabage**
- SHIMA Representative* **Jeremy Doyle**
- TAHIMA Representative* **Alicia Hadash**

COMMITTEE CHAIRS

- INHIMA Representative* **Susan Blue**
- Education* **Terry Long**
- Legislative / Advocacy* **Esther Kohler**
- Coding & Data Quality* **Rik Lewis**
- Membership* **Mary Meek**
- Evelyn Ferrier**
- 2011 Annual Meeting* **Marci Vanderbosch**
- Evergreen Bulletin* **Gloria Anderson**
- Bylaws* **Ingrid Bentzen**
- History* **Carol Quinsey**
- Teri Wiseman-Kuhlman**
- Nominating* **Marci Vanderbosch**